



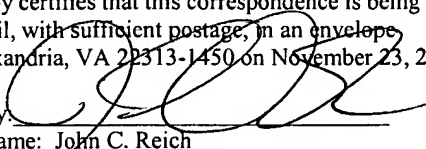
10/622,260

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	RICE	Examiner:	Benny Quoc Tieu
Serial No.:	10/622,260	Group Art Unit:	2642
Filed:	July 17, 2003	Docket No.:	12020.0001-US-C1
Title:	AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM		

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 23, 2004.

By:   
Name: John C. Reich

**Amendment and Remarks**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Introductory Comments**

The applicant provides the following amendment and remarks in response to the office action dated August 26, 2004.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks/Arguments** begin on page 4 of this paper.